System Requirements & Cutoff Times

Treasury Manager System Requirements

OPERATING SYSTEM	BROWSER*	TREASURY MANAGER	REMOTE DEPOSIT	POSITIVE PAY	BILL PAY MANAGER	LOCKBOX SERVICES	IMAGE MANAGER
Windows*	Chrome	✓	✓	✓	✓	✓	✓
	Firefox	✓	✓	✓	✓	✓	✓
	Microsoft Edge	✓	✓	✓	✓	✓	✓
Mac*	Chrome	✓	✓	✓	✓	✓	
	Firefox	✓	✓	✓	✓	✓	
	Safari	✓	✓	✓	✓	✓	

*Latest 3 versions of the browser.

✓ Supported

✓ Supported But Not Certified

Treasury Manager – Mobile Banking

DEVICE	CURRENT VERSIONS + TWO PRIOR VERSIONS
Mobile	Android
	iPhone
Tablet	Android
	iPad

Treasury Access System Requirements

OPERATING SYSTEM	SYSTEM REQUIREMENTS	RAM	HARD DRIVE
Windows*	Pentium 4 microprocessor (or later)	4GB	20GB
Mac*	n/a	1GB (2GB Recommended)	10GB

*Supported versions that receive security updates from Microsoft or Apple.

Remote Desktop and Virtual Machine installations are supported in most cases. Terminal Servers and folder redirection environments are not supported.

System Cutoff Times

CUTOFF TIME	HWBw
ACH ORIGINATION	
ACH Origination – Standard	5:45 PM CT 6:45 PM ET
ACH Origination – Same Day	2:00 PM CT 3:00 PM ET
WIRE TRANSFERS	
USD Domestic Wires (call in)	4:00 PM CT 5:00 PM ET
USD Domestic & International Wires (Treasury Manager)	4:30 PM CT 5:30 PM ET
USD Domestic Federal Tax Payment Wires	3:00 PM CT 4:00 PM ET
FX Wires (International Department)	3:00 PM CT 4:00 PM ET
POSITIVE PAY SERVICES	
Positive Pay – Check Exception Decisions	12:30 PM CT 1:30 PM ET
Positive Pay – ACH Exception Decisions	12:30 PM CT 1:30 PM ET

CUTOFF TIME	HWB
REMOTE DEPOSIT	
Remote Deposit and Mobile	7:00 PM CT 8:00 PM ET
IMAGE EXCHANGE DEPOSITS	
Image Exchange Deposits (ICL X9.37 file)	6:00 PM CT 7:00 PM ET
BILLER EXPRESS	
Biller Express – Payment Posting	2:00 PM CT 3:00 PM ET
BILL PAY DIRECT POST	
Bill Pay Direct Post – Exception Decisions	2:00 PM CT 3:00 PM ET
Bill Pay Direct Post – Positive File	2:00 PM CT 3:00 PM ET
ACCOUNT TRANSFERS	
Account Transfer	9:00 PM CT 10:00 PM ET
BILL PAY MANAGER	
Bill Payments	3:00 PM CT 4:00 PM ET
CHECK MANAGER AND PAYABLES MANAGER	
Check Payments	1:00 PM CT 2:00 PM ET