



Merchant Services Reference Card

Client Services800-803-4967
(HWMS)

- ▶ New Client Activation and Reprogramming Help
- ▶ Client Services Information and Continued Support
- ▶ Client Service Support
 - Billing Inquires
 - Statements
 - Transaction Lookup
 - Chargebacks and Retrievals
- ▶ Clover Support
 - online go to: **clover.com/help**
- ▶ Payeezy Gateway
- ▶ Supplies

Contact..... 855-278-7131

- ▶ Terminal or Technical Support
- ▶ Voice Authorizations

PCI Compliance..... 866-957-1807
(Clover Security) **cloversecurity.com**

USA ePay 866-872-3729

Gift Card Support 800-707-5129

Telecheck 800-366-1054

Helpful information and resources:
 [HancockWhitney.com/merchant-services-customer-resources](https://www.hancockwhitney.com/merchant-services-customer-resources)

Not sure who to contact?

Call the Client Services number above, or email

MerchantServices-Support@hancockwhitney.com