



Merchant Services Reference Card

CLIENT SERVICE INFORMATION AND CONTINUED SUPPORT

Client Service	866-597-5721
Clover <i>Online Help for Clover</i>	844-864-5449 <i>help.clover.com</i>
Payeezy	855-448-3493
Internet Gateways & Third Party Software <i>(Nashville Platform)</i>	800-542-1894
Chargeback & Retrievals	800-672-5007
PCI Compliance <i>(Rapid Comply)</i>	877-201-3617
Terminals for Petroleum & Supermarkets <i>(BuyPass Platform)</i>	800-733-3322
Other Terminals <i>(Omaha Platform)</i>	800-228-0210
Other Third Party Software & Level III Data <i>(North Platform)</i>	800-647-3722
Voice Authorizations	800-228-1122
Gift Card Support	800-707-5129
USAePay	866-872-3729 <i>ext.490</i>
TeleCheck	800-366-1054
Supplies	hancockwhitney.com/merchantsupplies or call 855-278-7131

Not sure who to contact for technical support or account activation?
Call **866-597-5721** or email

MerchantServices-Support@hancockwhitney.com



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NEW CLIENT ACTIVATION AND REPROGRAMMING HELP

Client Service	866-597-5721
Clover <i>Online Help for Clover</i>	844-864-5449 <i>help.clover.com</i>
Payeezy	855-448-3493
Internet Gateways & Third Party Software <i>(Nashville Platform)</i>	800-647-3722
Terminals for Petroleum & Supermarkets <i>(BuyPass Platform)</i>	800-430-3459
Other Terminals <i>(Omaha Platform)</i>	800-228-0210 <i>press option 3</i>
Other Third Party Software & Level III Data <i>(North Platform)</i>	800-542-1894
Gift Card Support	800-707-5129
USAePay	866-872-3729 <i>ext.490</i>
TeleCheck	800-366-1054
Supplies	hancockwhitney.com/merchantsupplies or call 855-278-7131

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